## ARCA AGENCY CLER:

#### STATE OF FLORIDA

# AGENCY FOR HEALTH CARE ADMINISTRATION DEC -7 P 2:30

#### STATE OF FLORIDA, AGENCY FOR HEALTH CARE ADMINISTRATION,

Petitioner,

v.

HILLCREST RESIDENTIAL ALF, INC., d/b/a HILLCREST RETIREMENT RESIDENCE,

Respondent.

HILLCREST RESIDENTIAL ALF, INC. d/b/a HILLCREST RETIREMENT RESIDENCE,

Petitioner,

v.

STATE OF FLORIDA, AGENCY FOR HEALTH CARE ADMINISTRATION,

Respondent.

### **FINAL ORDER**

Having reviewed the Administrative Complaint and Notice of Intent to Deny, and all other matters of record, the Agency for Health Care Administration finds and concludes as follows:

1. The Agency has jurisdiction over the Provider, Hillcrest Residential ALF, Inc. d/b/a Hillcrest Retirement Residence ("the Provider"), pursuant to Chapter 408, Part II, Florida Statutes, and the applicable authorizing statutes and administrative code provisions.

2. The Agency issued the attached Administrative Complaint and Notice of Intent to Deny (Composite Ex. 1) with an Election of Rights form to the provider. The Election of Rights form advised of the right to an administrative hearing.

3. The parties have since entered into the attached Settlement Agreement. (Ex. 2).

Based upon the foregoing, it is **ORDERED**:

DOAH No. 11-3330 AHCA Nos. 2011005046 2011005313 2011005672 RENDITION NO.: AHCA-11- 269-S-OLC

> DOAH No. 11-3328 AHCA No. 2011005622

1. The attached Settlement Agreement is adopted and incorporated by reference into this Final Order.

2. The Provider's license to operate this assisted living facility (License Number 5389) is UNCONDITIONALLY SURRENDERED.

3. The Agency's Notice of Intent to Deny is upheld and the Provider's license renewal application is DENIED.

4. An administrative fine in the amount of \$29,500.00 is imposed against the Provider and is STAYED in accordance with the terms of the Settlement Agreement.

5. The Provider is responsible for any refunds that may be due to any clients.

6. The Provider shall remain responsible for retaining and appropriately distributing client records as prescribed by Florida law. The Provider is advised of Section 408.810, Florida Statutes. The Provider should also consult the applicable authorizing statutes and administrative code provisions as well as any other statute that may apply to health care practitioners regarding client records.

7. The Provider is given notice of Florida law regarding unlicensed activity. The Provider is advised of Section 408.804 and Section 408.812, Florida Statutes. The Provider should also consult the applicable authorizing statutes and administrative code provisions. The Provider is notified that the cancellation of an Agency license may have ramifications potentially affecting accrediting, third party billing including but not limited to the Florida Medicaid program, and private contracts.

ORDERED at Tallahassee, Florida, on this \_\_\_\_\_ day of December \_\_\_\_\_\_, 2011.

Elizabeth/Dudek, Secretary Agency for Health Care Administration

#### **NOTICE OF RIGHT TO JUDICIAL REVIEW**

A party who is adversely affected by this Final Order is entitled to judicial review, which shall be instituted by filing one copy of a notice of appeal with the Agency Clerk of AHCA, and a second copy, along with filing fee as prescribed by law, with the District Court of Appeal in the appellate district where the Agency maintains its headquarters or where a party resides. Review of proceedings shall be conducted in accordance with the Florida appellate rules. The Notice of Appeal must be filed within 30 days of rendition of the order to be reviewed.

#### **CERTIFICATE OF SERVICE**

I CERTIFY that a true and correct copy of this Final Order was served on the below-named persons by the method designated on this \_\_\_\_\_ day of \_\_\_\_\_\_, 2011.

Richard Shoop, Agency Clerk Agency for Health Care Administration 2727 Mahan Drive, Mail Stop 3 Tallahassee, Florida 32308-5403 Telephone: (850) 412-3630

Copies:

Jan Mills	Finance & Accounting
Facilities Intake Unit	Revenue Management Unit
(Electronic Mail)	(Electronic Mail)
Katrina Derico-Harris	Shaddrick Haston, Unit Manager
Medicaid Accounts Receivable	Assisted Living Unit
Agency for Health Care Administration	Agency for Health Care Administration
(Interoffice Mail)	(Electronic Mail)
Shawn McCauley	Patricia Caufman, Field Office Manager
Medicaid Contract Management	Areas 5 and 6
Agency for Health Care Administration	Agency for Health Care Administration
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Thomas J. Walsh II, Senior Attorney	Monica Strickland, Esquire
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Agency for Health Care Administration	Tampa, Florida 33602
(Electronic Mail)	(U.S. Mail)
Thomas M. Hoeler, Chief Facilities Counsel	R. Bruce McKibben
Office of the General Counsel	Administrative Law Judge
Agency for Health Care Administration	Division of Administrative Hearings
(Electronic Mail)	(Electronic Mail)

#### **NOTICE OF FLORIDA LAW**

#### 408.804 License required; display.--

(1) It is unlawful to provide services that require licensure, or operate or maintain a provider that offers or provides services that require licensure, without first obtaining from the agency a license authorizing the provision of such services or the operation or maintenance of such provider.

(2) A license must be displayed in a conspicuous place readily visible to clients who enter at the address that appears on the license and is valid only in the hands of the license to whom it is issued and may not be sold, assigned, or otherwise transferred, voluntarily or involuntarily. The license is valid only for the licensee, provider, and location for which the license is issued.

#### 408.812 Unlicensed activity.--

(1) A person or entity may not offer or advertise services that require licensure as defined by this part, authorizing statutes, or applicable rules to the public without obtaining a valid license from the agency. A licenseholder may not advertise or hold out to the public that he or she holds a license for other than that for which he or she actually holds the license.

(2) The operation or maintenance of an unlicensed provider or the performance of any services that require licensure without proper licensure is a violation of this part and authorizing statutes. Unlicensed activity constitutes harm that materially affects the health, safety, and welfare of clients. The agency or any state attorney may, in addition to other remedies provided in this part, bring an action for an injunction to restrain such violation, or to enjoin the future operation or maintenance of the unlicensed provider or the performance of any services in violation of this part and authorizing statutes, until compliance with this part, authorizing statutes, and agency rules has been demonstrated to the satisfaction of the agency.

(3) It is unlawful for any person or entity to own, operate, or maintain an unlicensed provider. If after receiving notification from the agency, such person or entity fails to cease operation and apply for a license under this part and authorizing statutes, the person or entity shall be subject to penalties as prescribed by authorizing statutes and applicable rules. Each day of continued operation is a separate offense.

(4) Any person or entity that fails to cease operation after agency notification may be fined \$1,000 for each day of noncompliance.

(5) When a controlling interest or licensee has an interest in more than one provider and fails to license a provider rendering services that require licensure, the agency may revoke all licenses and impose actions under s. 408.814 and a fine of \$1,000 per day, unless otherwise specified by authorizing statutes, against each licensee until such time as the appropriate license is obtained for the unlicensed operation.

(6) In addition to granting injunctive relief pursuant to subsection (2), if the agency determines that a person or entity is operating or maintaining a provider without obtaining a license and determines that a condition exists that poses a threat to the health, safety, or welfare of a client of the provider, the person or entity is subject to the same actions and fines imposed against a licensee as specified in this part, authorizing statutes, and agency rules.

(7) Any person aware of the operation of an unlicensed provider must report that provider to the agency.